

AUTO TRANSPORT CONTRACT TIPS



www.bigfellaautoexpress.com

AT BIGFELLA AUTO EXPRESS, WE WANT TO ENSURE YOUR AUTO TRANSPORT EXPERIENCE IS SMOOTH AND HASSLE-FREE. BEFORE YOU SIGN ANY CONTRACT, IT'S IMPORTANT TO FULLY UNDERSTAND THE TERMS AND CONDITIONS SO YOU AVOID UNEXPECTED COSTS AND UNPLEASANT SURPRISES. HERE'S WHAT YOU NEED TO KNOW:

WHAT TO LOOK OUT FOR:

- **HIDDEN FEES:** SOME COMPANIES LURE YOU IN WITH LOW QUOTES ONLY TO TACK ON ADDITIONAL CHARGES LATER. MAKE SURE THE PRICE QUOTED IS FINAL AND INCLUDES ALL SERVICES.
- **PRICE CHANGES:** BE CAUTIOUS OF TERMS THAT ALLOW THE PRICE TO CHANGE AFTER YOU'VE SIGNED. AT BIGFELLA AUTO EXPRESS, WE PROVIDE A FINAL QUOTE WITH NO PRICE INCREASES ONCE BOOKED.
- **CANCELLATION FEES:** SOME COMPANIES IMPOSE HEFTY FEES IF YOU NEED TO CANCEL OR RESCHEDULE. UNDERSTAND THEIR CANCELLATION POLICY AND ANY POTENTIAL PENALTIES.

WHAT TO LOOK OUT FOR:

- **PAYMENT TERMS:** ENSURE YOU'RE CLEAR ON WHEN AND HOW PAYMENT IS DUE. WE REQUIRE A 35% DEPOSIT UPON PICKUP, WITH THE REMAINING 65% DUE ON DELIVERY, BUT SOME COMPANIES MAY ASK FOR FULL PAYMENT UPFRONT.
- **DELIVERY TIMEFRAMES:** CHECK IF THERE ARE GUARANTEES OR PENALTIES IF THE DELIVERY IS DELAYED. KNOWING YOUR RIGHTS IN CASE OF A DELAY CAN SAVE YOU FROM UNNECESSARY STRESS.

TIPS TO PROTECT YOURSELF:

- **READ THE CONTRACT IN FULL:** EVEN IF YOU'RE IN A RUSH, TAKE TIME TO READ AND UNDERSTAND ALL TERMS BEFORE SIGNING.
- **ASK QUESTIONS:** IF ANY PART OF THE CONTRACT IS UNCLEAR, ASK FOR CLARIFICATION. A TRUSTWORTHY COMPANY WILL BE HAPPY TO EXPLAIN.

- **DOCUMENT EVERYTHING:** KEEP COPIES OF ALL COMMUNICATIONS, INCLUDING EMAILS AND ANY PROMISES MADE BY THE COMPANY.
- **LOOK FOR TRANSPARENCY:** TRUST COMPANIES LIKE BIGFELLA AUTO EXPRESS THAT ARE UPFRONT ABOUT THEIR TERMS. OUR GOAL IS TO MAKE YOUR EXPERIENCE AS TRANSPARENT AND STRESS-FREE AS POSSIBLE.

AVOID SURPRISES BY STAYING INFORMED AND WORKING WITH AN AUTO TRANSPORT COMPANY THAT PRIORITIZES HONESTY AND CLARITY. IF YOU HAVE ANY QUESTIONS OR NEED A QUOTE, **REACH OUT TO US TODAY!**



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