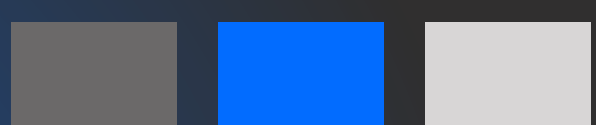


# CHOOSING A BROKER: TIPS FROM BIGFELLA AUTO EXPRESS

**If you're looking for brokers, start by checking the MC USDOT records. Make sure to verify that the phone numbers provided by the broker match those listed in the FMCSA records to ensure their legitimacy.**

**People are more likely to leave negative reviews, so start by checking for any negative reviews on platforms such as Reddit, Google, Yelp, TransportReviews, and Facebook. However, it's also important to read any positive reviews that catch your eye.**

**Once you've confirmed that the broker is licensed and has no major red flags, reach out to companies you feel comfortable with and ask as many questions as needed. Your car is important to you and should be just as important to anyone handling it for you.**



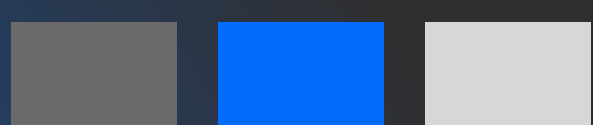
**(2)**

**Common questions to ask include:**

- How many personal items can be in the car?**
- What are the payment terms?**
- Is the price final, or is it possible it may increase?**
- How should you prepare for vehicle pick-up?**
- Is the service door-to-door, or will you need to meet the driver at a specific location?**
- Can someone else hand over or receive the vehicle on your behalf?**

**Another critical question to ask is who will handle your vehicle's transport. Will the broker simply give your contact information to the driver and leave the rest up to luck, or will they be involved until delivery is completed? Be sure to receive clear answers to all your questions.**

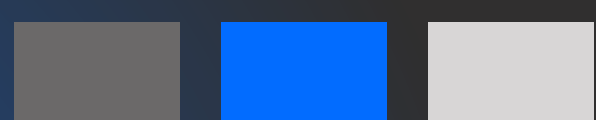
**Please check the carrier's Certificate of Insurance (COI) before the pick-up.**



# [3]

**Some customers may have unique circumstances or special questions. For example, they may need the pick-up to occur on a specific day or need to receive the vehicle at the destination by a certain date.**

**Can the company guarantee those types of services? What actions will they take if they don't pick up on time or if the driver has a mechanical or other issue on the day of pick-up? The answers you receive to these questions should also be crystal clear.**





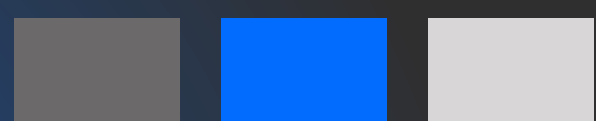
**[4]**

**After you've spoken with the company you choose via phone, text, or email (depending on your preference), make the decision to proceed with the company that you feel will give you the peace of mind you deserve and will focus on your specific needs as much as possible.**

**To check the MC Number/USDOT Number for a broker, you can visit: [FMCSA Company Snapshot]**

**(<https://safer.fmcsa.dot.gov/CompanySnapshot.aspx>). For more information, visit: [FMCSA Help]**

**(<https://safer.fmcsa.dot.gov/saferhelp.aspx#EntityType>).**

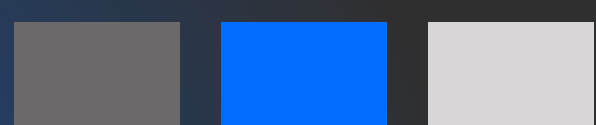


**[5]**

**To search for negative reviews on Google, visit the company's Google listing and sort the reviews by "Lowest." \*Please note that TransportReviews is only displaying reviews from the past two years.**

**If you're transporting an inoperable vehicle, boat, or trailer, it's important to have a thorough discussion with your transport company. There are some unique considerations, such as access points, that should be discussed specifically.**

**When your car is being picked up, it's crucial to thoroughly inspect the vehicle and make sure everything is in order before signing the delivery bill of lading. It's also recommended to take your own set of photos and videos for your own records at pick-up.**



**[6]**

**To avoid any potential inconveniences or charges, it is recommended that you remove or turn off any toll charging devices, such as E-ZPass.**

**We hope this guide helps you select a reliable broker for your vehicle transport needs. If you have any questions or need further assistance, please contact us anytime. We're always happy to ensure that the service provided by our company meets your expectations.**

**Best regards,  
Bigfella Auto Express**

